# RIGOH

### Technical Bulletin

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Model: Adonis-C2 Da				te: 10-Aug-01	No.: RB003017
Subject: Software Release History (PS3)				Prepared by: ĸ. ٦	Гакаді
From: Technical Services Dept., GTS Division					
Classification:	Troubleshooting	ooting 🛛 🗌 Part informa		tion 🛛 Actior	n required
	Mechanical		Electrical		ce manual revision
	Paper path	Transm	it/rec	eive 🗌 Retro	fit information
	🖂 Other ( )				

This RTB has been issued to announce the Software history for the PS3 kit.

Part Number	Version	C. SUM	Production
G5775906C	1.03	472E	May 2001 production
G5775906B	1.00	5E70	1st mass production

**Note:** The above software is being used in USA, Europe, and Asia models.

Symptom Corrected	Version
<ol> <li>With print jobs containing mixed duplex/simplex pages, the job con out either all simplex or all duplex.</li> </ol>	ıes
2. When there are different settings set for each page of the print job paper type, size), only one page is printed out.	(e.g.
<ol> <li>If an input tray is locked as the priority tray (using Print Tray Priority Auto Continue has been set to "0 minutes", an SC error is displaye when printing out more than two pages of a PS config. page.</li> </ol>	
4. The product name for Point and Print cannot be changed.	
First mass production	1.00

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## Technical Bulletin

Model: Adonis-C2				e: 6-Mar-02	No.: RB003033
Subject: Software Release History (PS3)				Prepared by: K. Takagi	
From: Technical Services Dept., GTS Division					
Classification:	Troubleshooting	🗌 Part informa		tion 🗌 Actior	n required
	Mechanical	Electric	al	Servio	ce manual revision
	Paper path	Transm	nit/rec	eive 🗌 Retro	fit information
	Other ( )				

### Software history for the PS3 kit

Part Number	Version	C. SUM	Production
G5775906D	1.05	3C28	Jan. 2002 production
G5775906C	1.03	472E	May 2001 production
G5775906B	1.00	5E70	1st mass production

	Symptom Corrected	Version
1.	While downloading PS fonts to a machine, the correct PS serial number cannot be output.	
2.	<ul> <li>A PS error occurs under the following conditions:</li> <li>The original size is the same as that loaded in the locked tray(s).</li> <li>The paper type is not specified in the driver.</li> <li>"AutoSelect Tray" is selected in the driver.</li> </ul>	
3.	If the machine receives an A5 print job while "Error Skip" is activated and there is no A5 loaded in any tray, the operation panel will display "Load A5 Paper (LEF)", even though the specifications only support A5 <u>SEF</u> .	1.05
4.	Printing out the PS Configuration page: Even though the specifications require the machine to prompt the operator to load A4/LT plain paper when there are no trays containing plain or recycled paper, the machine does not display the message and allows the configuration page to be printed out onto any paper type.	

RICOH Technical Bulletin PAGE						
Model: Adonis-C	2	e: 19-Dec-02	No.: RB003045			
Subject: Softwa	re Release History (PS3)		Prepared by: к.	Takagi		
From: Technical Services sec. Service Planning Dept.						
Classification:	<ul> <li>Troubleshooting</li> <li>Mechanical</li> <li>Paper path</li> <li>Other ()</li> </ul>	Part info Electric Transm	al	Servio	n required ce manual revision fit information	

This RTB has been issued to announce the Software history for the PS3.

Part Number	Version	C. SUM	Production
G5775906F	1.07	8DD8	Nov. 2002 production
G5775906E	1.06	C5F3	Oct. 2002 production
G5775906D	1.05	3C28	Jan. 2002 production
G5775906C	1.03	472E	May 2001 production
G5775906B	1.00	5E70	1st mass production

Symptom Corrected	Version				
The following items have been fixed:					
1. Slow Printing from AutoCAD (GFPR# RC02070001)					
The following items have been fixed:					
1. Euro currency symbol is not printed (GFPR# RC02040005).					
2. The printer controller freezes when printing from Unix Acrobat.					
3. The printing speed of a PS job slows down after a PS3 job is reset.					
4. When data is sent with 3-hole punching selected to the EU model, which only supports 2 & 4-hole punching, two holes are punched in the paper. Software modified so that no holes are punched when this data is sent.	1.06				
5. Many "PunchCancelled" messages may be displayed in the Summary Error Log after sending data to which punching could not be applied.					
6. Lines sometimes appear in (what should be) blank areas.					
7. PS print file is printed as text (GFPR# RE02040013).					

Technical Bulletin

Model: Adonis-C2

RIGOH

Date: 19-Dec-02

No.: RB003045

	Symptom Corrected	Version
1.	While downloading PS fonts to a machine, the correct PS serial number cannot be output.	
2.	PS error occurs when the following conditions have been met:	
	- Original size is the same as that loaded in the locked tray(s).	
	- The paper type is not specified in the driver.	
	- "AutoSelect Tray" is selected in the driver.	
3.	If the machine receives an A5 print job while "Error Skip" is activated and there is no A5 loaded in any tray, the operation panel will display "Load A5 Paper (LEF)", even though specification only supports A5 <u>SEF</u> .	1.05
4.	Printing out the PS Configuration page: Even though specification requires the machine to prompt the operator to load A4/LT plain when there are no trays containing plain or recycled paper, the machine does not display the message and allows the configuration page to be printed out onto any paper type.	
1.	With print jobs containing mixed duplex/simplex pages, the job comes out either all simplex or all duplex.	
2.	When there are different settings set for each page of the print job (e.g. paper type, size), only one page is printed out.	1.03
3.	If an input tray is locked as the priority tray (using Print Tray Priority) and Auto Continue has been set to "0 minutes", an SC error is displayed when printing out more than two pages of a PS config. page.	1.05
4.	The product name for Pointy and Print cannot be changed.	
Fir	st mass production	1.00

RIGOR         Technical Bulletin         PAGE						
Model: Adonis-C	2		Dat	te: 19-May-03	No.: RB003047	
Subject: Softwa	re Release History (PS3)	Prepared by: K. 1	Гakagi			
From: 1st Tech. Support Sec. Service Support Dept.						
Classification:	Troubleshooting	Part inf	orma	tion Actior	n required	
	Mechanical	Electric	al	Servic	ce manual revision	
	Paper path	Transm	iit/rec	eive 🗌 Retro	fit information	
	Other ( )					

This RTB has been issued to announce the software history for PS3.

Part Number	Version	C. SUM	Production
G5775906G	1.08	F4B4	Mar. 2003 production
G5775906F	1.07	2363	Nov. 2002 production
G5775906E	1.06	C5F3	Oct. 2002 production
G5775906D	1.05	3C28	Jan. 2002 production
G5775906C	1.03	472E	May 2001 production
G5775906B	1.00	5E70	1st mass production

RIGOH

Model: Adonis-C2

Date: 19-May-03 No.: F

No.: RB003047

	Symptom Corrected	Version
with	en a PS file contains Simplex, Duplex (short) and Duplex (long) in the same file, only the first duplex command is recognized. a does not happen when printing via a PS driver from Windows.	
the	onfiguration error occurs due to a Media Type mismatch when Media Type is set as an undefined value in the PS file (GFPR# 30020001).	
	iles cannot be printed out correctly from the DOS prompt PR #RE02040013).	1.08
Specification change:		
size se loaded	re modified so that a Paper Mismatch Error occurs if the paper nt from Unix Script in the Controller does not match the size in the machine when the job is sent with "POSTSCRIPT" set as type (previously, the job was cancelled).	
The foll	owing items have been fixed:	4.07
		107
1. Slov	<pre>/ Printing from AutoCAD (GFPR# RC02070001)</pre>	1.07
	<ul> <li>Printing from AutoCAD (GFPR# RC02070001)</li> <li>owing items have been fixed:</li> </ul>	1.07
The foll		1.07
The foll 4. Euro	owing items have been fixed:	1.07
The foll 4. Euro 5. The	owing items have been fixed: o currency symbol is not printed (GFPR# RC02040005).	1.07
The foll 4. Euro 5. The 6. The 7. Whe only	owing items have been fixed: o currency symbol is not printed (GFPR# RC02040005). printer controller freezes when printing from Unix Acrobat.	1.07
The foll 4. Euro 5. The 6. The 7. Whe only Soft 8. Mar	owing items have been fixed: o currency symbol is not printed (GFPR# RC02040005). printer controller freezes when printing from Unix Acrobat. printing speed of a PS job slows down after a PS3 job is reset. en data is sent selected for 3-hole punching to the EU model, which supports 2 & 4-hole punching, two holes are punched in the paper.	
The foll 4. Euro 5. The 6. The 7. Whe only Soft 8. Mar Erro	owing items have been fixed: o currency symbol is not printed (GFPR# RC02040005). printer controller freezes when printing from Unix Acrobat. printing speed of a PS job slows down after a PS3 job is reset. en data is sent selected for 3-hole punching to the EU model, which supports 2 & 4-hole punching, two holes are punched in the paper. ware modified so that no holes are punched when this data is sent. y "PunchCancelled" messages may be displayed in the Summary	

Technical Bulletin

Model: Adonis-C2

RIGOH

Date: 19-May-03

No.: RB003047

	Symptom Corrected	Version
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	<ul> <li>Original size is the same as that loaded in the locked tray(s).</li> </ul>	
	- The paper type is not specified in the driver.	
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3.	If the machine receives an A5 print job while "Error Skip" is activated and there is no A5 loaded in any tray, the operation panel will display "Load A5 Paper (LEF)", even though specification only supports A5 <u>SEF</u> .	1.05
4.	Printing out the PS Configuration page: Even though specification requires the machine to prompt the operator to load A4/LT plain when there are no trays containing plain or recycled paper, the machine does not display the message and allows the configuration page to be printed out onto any paper type.	
1.	With print jobs containing mixed duplex/simplex pages, the job comes out either all simplex or all duplex.	
2.	When there are different settings set for each page of the print job (e.g. paper type, size), only one page is printed out.	1.03
3.	If an input tray is locked as the priority tray (using Print Tray Priority) and Auto Continue has been set to "0 minutes", an SC error is displayed when printing out more than two pages of a PS config. page.	1.03
4.	The product name for Pointy and Print cannot be changed.	
First mass production		1.00